

TSB16.004	BARRACUDA GMVIM, HS, FT HARDWARE: CAN/RADIO WAKE-UP PROBLEM
Publication Date: February 18, 2016	

AFFECTED ITEM: Modules built between 6-1-15 and 11-15-15



ISSUE:

After the vehicle has been OFF for a period of time, and the CAN bus is "down/ asleep". The radio does not respond/turn on when the key is cycled to ON. Then disconnecting and reconnecting the module while the key is in the "ON" position will turn on the radio. This is repeatable for several ignition OFF CAN Sleep to ignition ON CAN AWAKE cycles.

ACTION:

May require removal of the module from the vehicle and disassembly of the module.

1. If the product was received **after 2-17-16** :

- Look for this sticker on the White product Box and/or the Black module case, as pictured here. If the sticker is present on both notify your tech support representative when calling about a "CAN WAKE-UP" issue. **Your module is not affected by this TSB.**



2. If NO specified stickers are present AND the product was received on or **BEFORE 2-17-16**:

- Open the NAV-TV module's black case and inspect the PCB to determine what component is present at location U12 (near USB connector)

LOOK
HERE

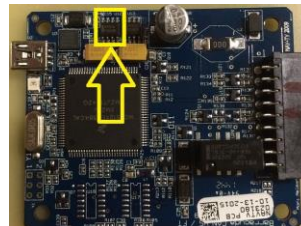
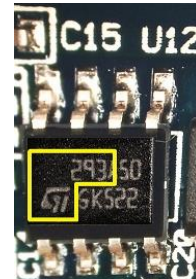


Fig1:
BAD,
RETURN



Fig 2:
KEEP
MODULE



- If the module has the component in Figure 1 present at U12 then notify NAV-TV's Tech support to begin the RMA process and have the module replaced.
- If the module has the component in Figure 2 present at U12 then this module is not affected by this TSB

KITS AFFECTED:

NTV-KIT600 (FORD 4" UNI-CAM)
NTV-KIT260CT (ALLGIG-XG-HS W/ AV HARNESS BUNDLE)
NTV-KIT375 (PCM3.1XG-CAM KIT)

NTV-KIT576 (CHRY-Uni-CAM Rear View Camera interface for 5" & 8.4" Uconnect
NTV-KIT495 (MY CUE VIM KIT)
NTV-KIT477 (MB SPRINTER CAM KIT)
NTV-KIT578 (CHY-UNI-CAM & RAM CAM OEM FIT TAILGATE HANDLE REAR VIEW CAMERA PACKAGE)
NTV-KIT272CT (ALLGIG-XG-FT W/ AV HARNESS BUNDLE)
NTV-KIT096 (CAN-XG/HS (EURO) NAV-UK)
NTV-KIT260 (ALLGIG XG HS KIT)
NTV-KIT483 (SPRINTER CAMERA PKG KIT INTERFACE & CAMERA)
NTV-KIT211 (BARRACUDA KIT)
NTV-KIT422 (MYTOUCH VIM13 F-CAM KIT)
NTV-KIT297 (UCT 84 KIT)

NTV-KIT590 (Promaster Camera - Rear view camera interface for Promaster)
NTV-KIT230 (ALL SYNC XG KIT)
NTV-KIT511 (UCT-PRG KIT)
NTV-KIT395 (MY-TOUCH VIM 13 KIT)
NTV-KIT487 (UCT 84 W/ DIFF CAM PKG KIT)
NTV-KIT425 (UCT-13+ CAM/VIDEO/NAV KIT)

NTV-KIT621 (Jeep Wrangler factory-fit adjustable-mount camera & AllGIG-A/V Kit)
NTV-KIT626 (GM-K PRG KIT)
NTV-KIT384 (PCM3.1-XG-CAM-W/CAYN11 (HDL) KIT)
NTV-KIT606 (PROMASTER CITY PRG KIT)

NTV-KIT620 (Jeep Wrangler factory-fit fixed-mount camera & AllGIG-A/V Kit)
NTV-KIT279 (W204X-VIM KIT)
NTV-KIT239 (W212X VIM KIT)
NTV-KIT272 (ALL GIG XG FT KIT)
NTV-KIT368 (VOLVO CAM 12 KIT)
NTV-KIT217 (PCM3.1-AV-970/958 KIT)
NTV-KIT276 (REC-AV_XG KIT AV + CAMERA INPUT FOR 06-08 REC RADIO)
NTV-KIT475 (VTC-R14 KIT)

NTV-KIT618 (W222-VIM: Video in motion interface for new Mercedes S-Class)
NTV-KIT278 (GENESIS VIM XG KIT)
NTV-KIT142 (NTG3-SL-XG KIT)
NTV-KIT219 (W221X VIM KIT)
NTV-KIT313 (BARRACUDA 44 KIT)

NTV-KIT589 (Jaguar F-Type Cam: Front and Rear Camera interface for 2014 and 2015

NTV-KIT240 (BARRACUDA-CTS KIT)
NTV-KIT333 (CALIFORNIA VIM XG KIT)
NTV-KIT385 (PCM3.1-XG-W/PAN-HDL-CAM KIT)

NTV-KIT394 (SRX VIM KIT)
NTV-KIT229 (ALL SYNC XG W/RSE KIT)
NTV-KIT295 (SONATA CAM INTEGRATION KIT)

NTV-KIT379 (VTC-J KIT)
NTV-KIT257 (ALLSYNC-XG11 W/RSE KIT)
NTV-KIT287 (OPV-iR-XG KIT)
NTV-KIT342 (VTC-XG-RR-12 KIT)
NTV-KIT096F (CAN-XG/FT (EURO) NAV-UK)
NTV-KIT294 (VOLVO CAM KIT)
NTV-KIT489 (MAS GT F-CAM KIT)
NTV-KIT497 (EQUUS 2013 VIM KIT)

NTV-KIT270 (BARRACUDA-DTS KIT)
NTV-KIT286 (VTC-XG-RR KIT)
NTV-KIT309 (VTC-RR--X-CAM KIT)
NTV-KIT393 (VOLT VIM KIT)
NTV-KIT412 (MASTV2 KIT)
NTV-KIT413 (MASTV2 VIM KIT)

NTV-KIT424 (UCT-13 KIT - Rear camera input)
NTV-KIT432 (GENESIS VIM CAM 13 KIT)
NTV-KIT463 (HYUNDAI VELOSTER CAM KIT (NO LINES))
NTV-KIT486 (EQUUS VIM KIT)

NTV-KIT156 (VTC-PCM3.0-955 KIT)
NTV-KIT273 (VTC-PCM3.1-970/958 KIT)
NTV-KIT383 (PCM3.1-XG-CAM-W/L-CAM (PAN) KIT)
NTV-KIT499 (GHIBLI VIM)
NTV-KIT602 (PROMASTER INTERFACE & CAMERA PACKAGE KIT)
NTV-KIT280 (PCM3.0-AV-997/987 KIT)
NTV-KIT419 (ALLSYNC-XG11 RAPTOR W/RSE KIT)
NTV-KIT445 (RAM 09-12 W/ MYGIG RADIO KIT)

NTV-KIT418 (ALLSYNC-XG11 RAPTOR KIT)
NTV-KIT443 (2013 RAM W/ 8.4" PKG KIT)
NTV-KIT444 (2013 RAM W/5" PKG KIT)
NTV-KIT438 (UCT-13-5 REAR CAM KIT)
NTV-KIT507 (UCT84 F-CAM KIT)

NTV-KIT242 (ALLSYNC-XG11 KIT)